

TRANSFERS

*Your request will be transmitted to our trading room. Trading services and orders are subject to the General Terms and Conditions of Bison Digital Assets S.A (Company). Your request is expected to be processed within one business day, defined as **Monday through Friday, from 8h00 to 15h00 Lisbon time**, excluding Zurich, Lisbon and TARGET2 holidays.*

Please note that while every effort will be made to meet the referred service level, the Company does not guarantee that it will be able to do so. The Company will not be liable for any damages resulting from a failure to meet the service level.

Nature	Examples of documents to be provided
Professional salary	<ul style="list-style-type: none"> • Salary statements • Letter from employer confirming salary & years in employment
Sale/liquidation of investments	<ul style="list-style-type: none"> • Certificate/Contract Note/Statement • Bank Statement showing the redemption proceeds incoming
Sale of property	<ul style="list-style-type: none"> • Letter from solicitor or regulated accountant • Copy of the sale contract
Inheritance	<ul style="list-style-type: none"> • Grant of probate • Signed letter from solicitor or estate trustee on headed paper • Last will
Company Profits	<ul style="list-style-type: none"> • Copy of latest audited company accounts • Confirmation on the nature and business of the company provided from recognised accountants
Retirement Income	<ul style="list-style-type: none"> • Pension statement • Letter from the paying institution

Fixed deposit – saving	<ul style="list-style-type: none"> • Saving statement
Dividend payment	<ul style="list-style-type: none"> • Dividend contract note • Bank statement showing the income • Letter detailing dividend details signed by recognised accountant
Virtual Assets	<ul style="list-style-type: none"> • VASPS/CASPS: <ul style="list-style-type: none"> – Screenshot of the account details (name and/or email address, as well as the platform name) – Proof of all relevant transaction history of the wallet, issued by VASP containing (screenshot and extraction file) • Self hosted wallets <ul style="list-style-type: none"> – Proof of ownership of the wallet(s) in question (Signature message with predefined string “[NIF]” + “ ” + “[DD/MM/YYYY]”)